

# ISM

---

IT Solutions Management for Human Services

---

an affiliate of the American Public Human Services Association

# Michigan

*Bridges Project*



*Getting Everyone On Board...*

# Program Management Office (PMO)

Agency  
Owners  
&  
Staff

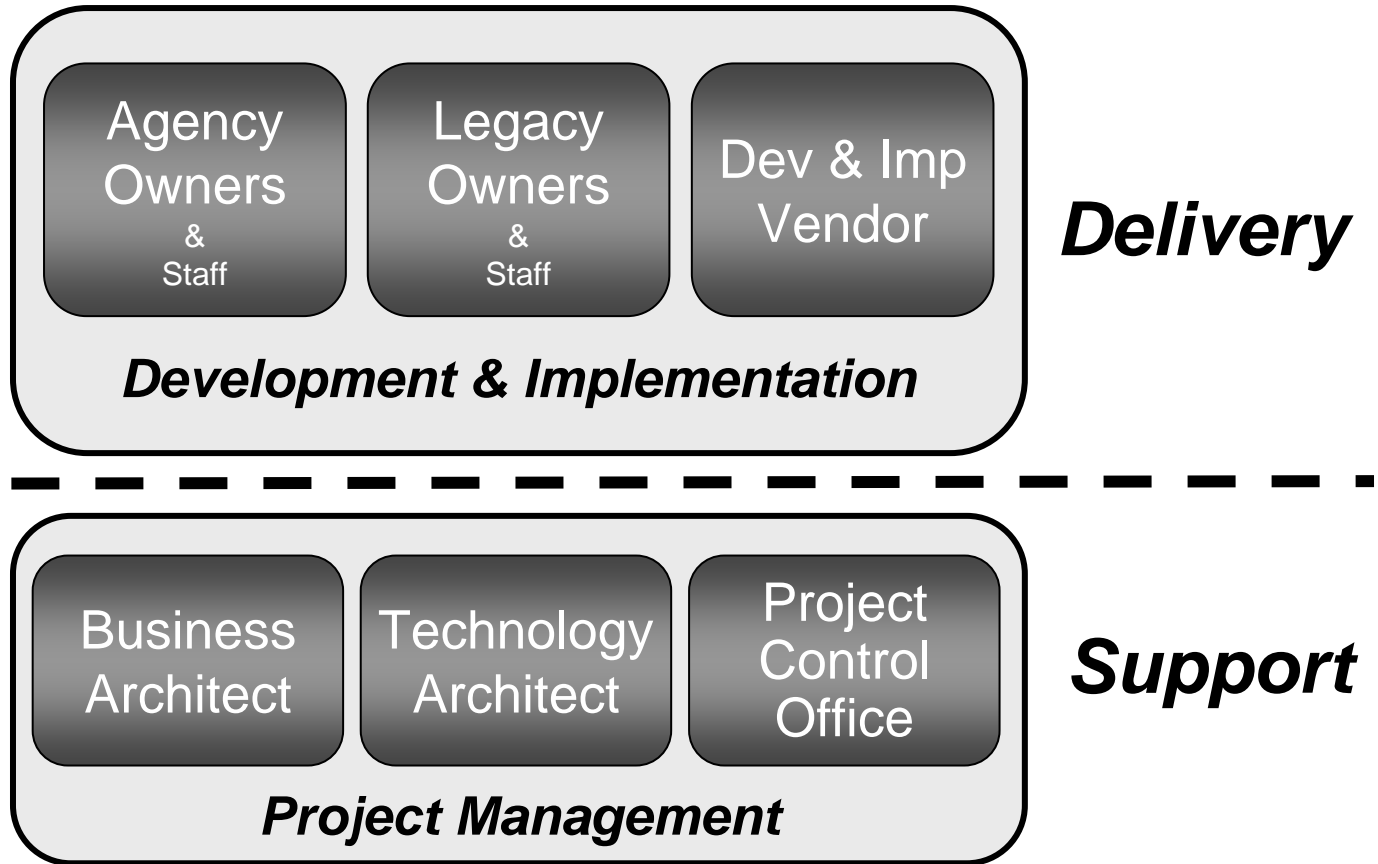
Legacy  
Owners  
&  
Staff

Dev & Imp  
Vendor

***Development & Implementation***

***Delivery***

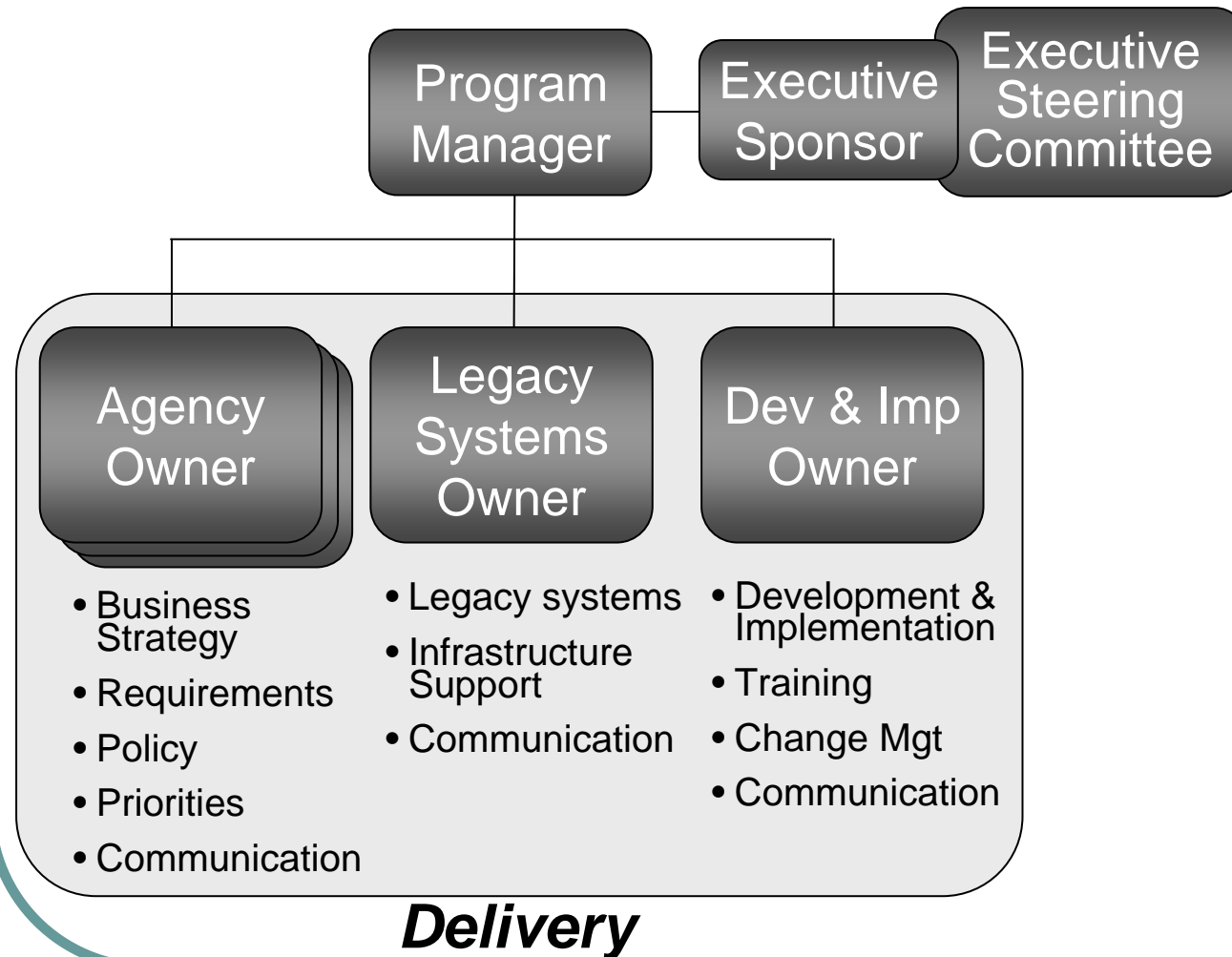
# Program Management Office (PMO)



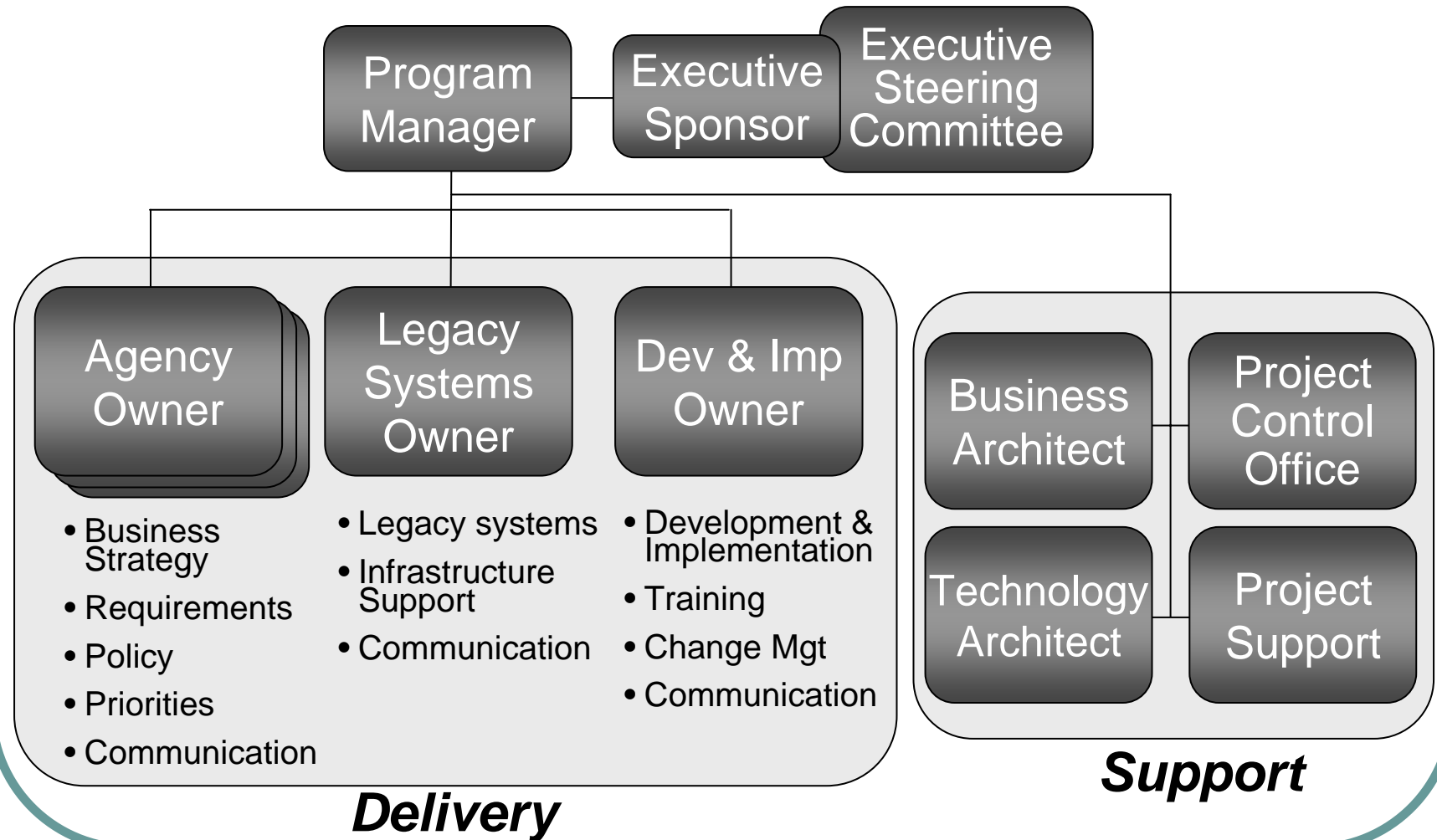
# Project Structure



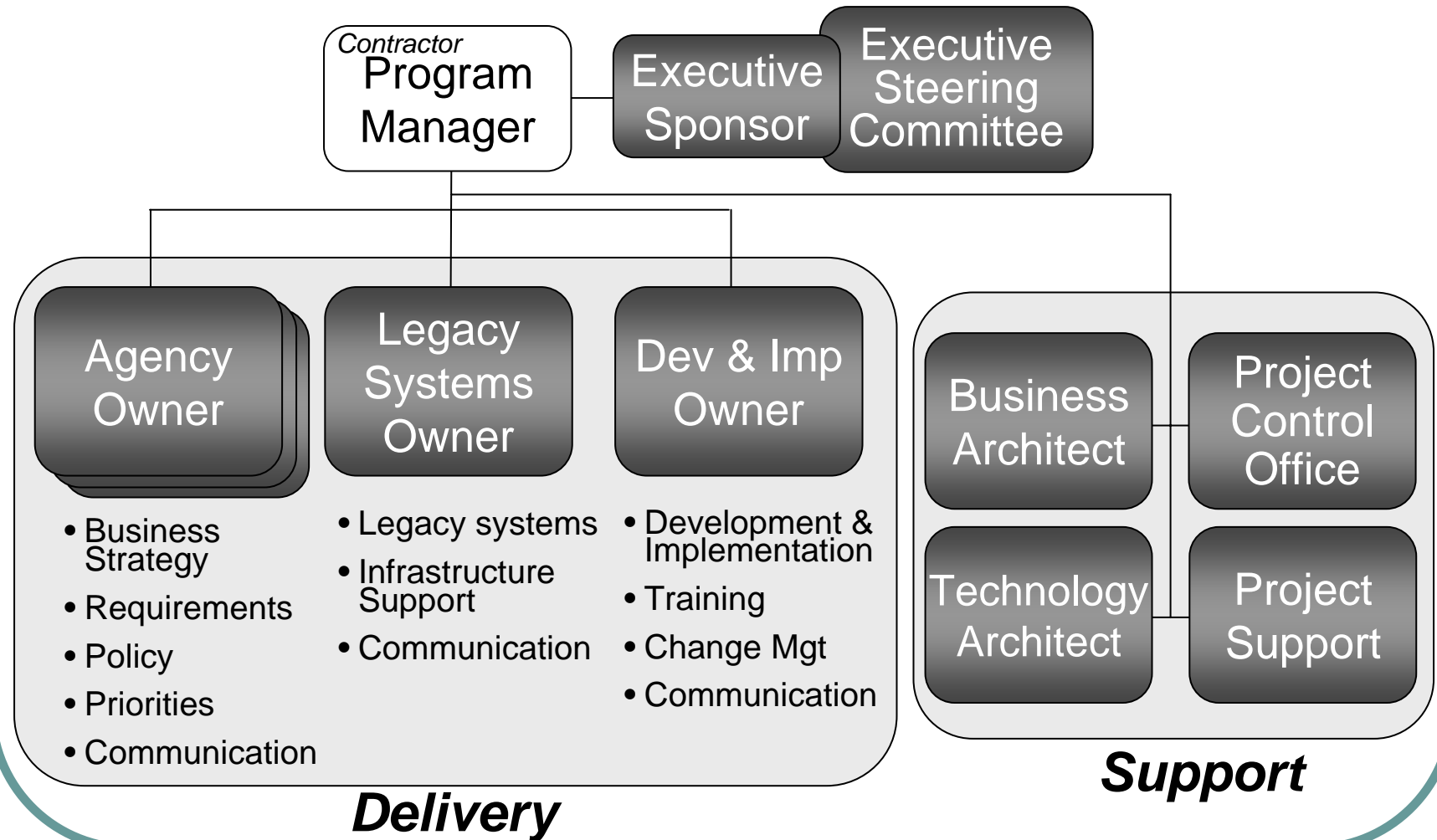
# Project Structure



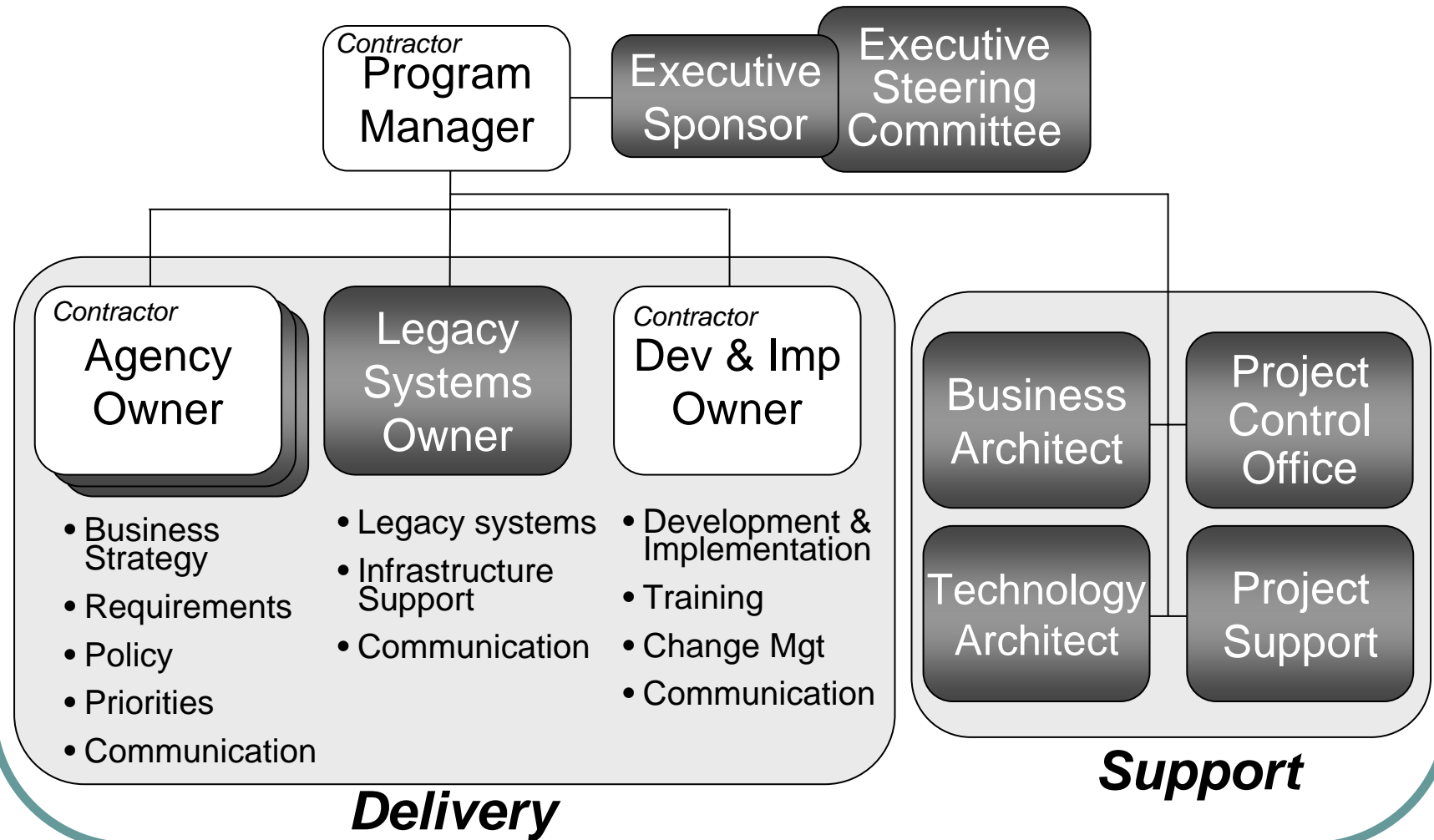
# Project Structure



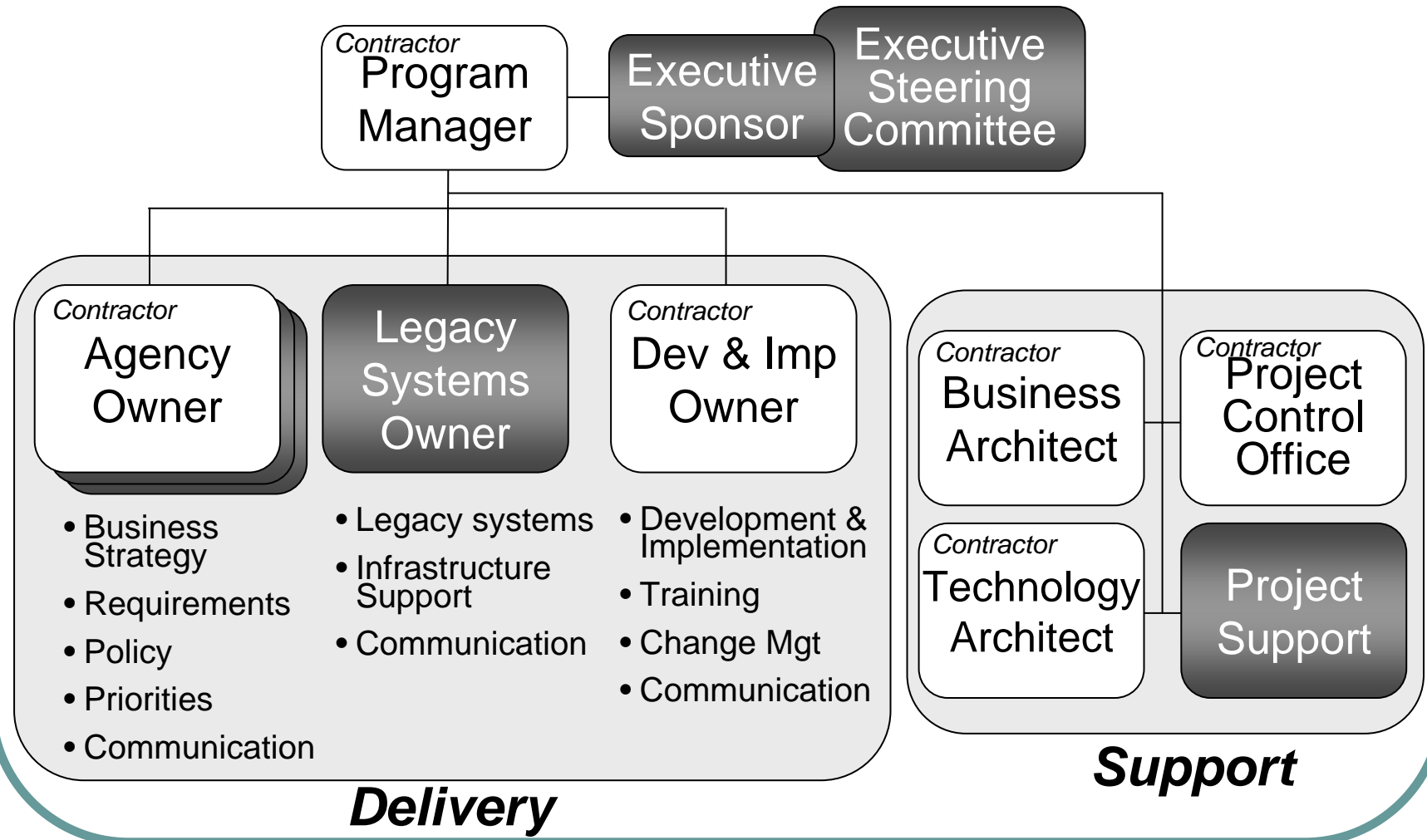
# Project Structure



# Project Structure



# Project Structure



# Role of the Business Architect

# Role of the Business Architect

- **Preparing for the Bid**
- **Preparing for the Vendor**
- **Overseeing the Bridges Design and Development**

# Preparing for the Bid

# Preparing for the Bid

- Feasibility Study
- Implementation Advance Planning Document
- Request for Information
- Federal Partnership
- State Procurement
- Department Focus Groups
- Request for Proposal

# Preparing for the Bid

- **Feasibility Study**
- **Implementation Advance Planning Document**
- Request for Information
- Federal Partnership
- State Procurement
- Department Focus Group
- Request for Proposal



# Preparing for the Bid

- Feasibility Study
- Implementation Advance Planning Document
- **Request for Information**
- Federal Partnership
- State Procurement
- Department Focus Groups
- Request for Proposal



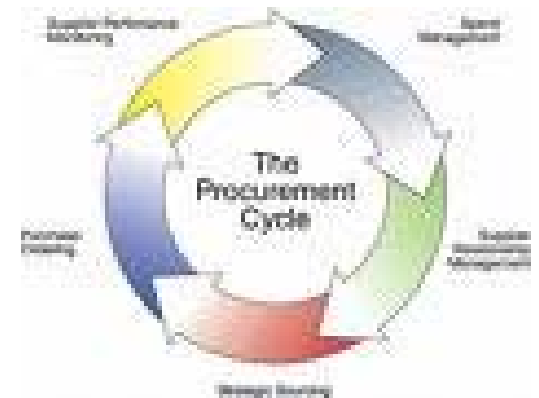
# Preparing for the Bid

- Feasibility Study
- Implementation Advance Planning Document
- Request for Information
- **Federal Partnership**
- State Procurement
- Department Focus Groups
- Request for Proposal



# Preparing for the Bid

- Feasibility Study
- Implementation Advance Planning Document
- Request for Information
- Federal Partnership
- **State Procurement**
- Department Focus Groups
- Request for Proposal



# Preparing for the Bid

- Feasibility Study
- Implementation Advance Planning Document
- Request for Information
- Federal Partnership
- State Procurement
- **Department Focus Groups**
- Request for Proposal



# Preparing for the Bid

- Feasibility Study
- Implementation Advance Planning Document
- Request for Information
- Federal Partnership
- State Procurement
- Department Focus Groups
- **Request for Proposal**



# Preparing for the Vendor

# Preparing for the Vendor

- The “Summer Projects”
  - Rationalize Reports
  - Reduce Policy to Decision Tables
  - Conduct County Models Focus Groups
  - Conduct Field Presentations
  - Document Legacy
- Joint Evaluation Committee
- Preparation for Vendor Interaction



# Preparing for the Vendor

- The “Summer Projects”
  - **Rationalize Reports**
    - Reduce Policy to Decision Tables
    - Conduct County Models Focus Groups
    - Conduct Field Presentations
    - Document Legacy
  - Joint Evaluation Committee
  - Preparation for Vendor Interaction



# Preparing for the Vendor

- The “Summer Projects”
  - Rationalize Reports
  - **Reduce Policy to Decision Tables**
  - Conduct County Models Focus
  - Conduct Field Presentations
  - Document Legacy
- Joint Evaluation Committee
- Preparation for Vendor Interaction

The image shows a screenshot of a software interface. On the left, there is a tree view with nodes labeled 'Identified as input', 'variable', 'output', 'Both outputs are outputs', and 'Time to use'. The main area displays a decision table with columns for 'Input', 'Decision point', and 'Output'. The table contains several rows of data, including '01: Member of household < 18', '02: Type of car < 1', and '03: Age of driver < 18'. Below the table, there is a flowchart or diagram showing a sequence of steps and decision points.

Input	Decision point	Output
01: Member of household < 18		
02: Type of car < 1		
03: Age of driver < 18		
Output: Total cost		

# Preparing for the Vendor

- The “Summer Projects”
  - Rationalize Reports
  - Reduce Policy to Decision Tables
  - **Conduct County Models**
  - **Focus Groups**
    - Conduct Field Presentations
    - Document Legacy
- Joint Evaluation Committee
- Preparation for Vendor Interaction



# Preparing for the Vendor

- The “Summer Projects”
  - Rationalize Reports
  - Reduce Policy to Decision Tables
  - Conduct County Models Focus Groups
  - **Conduct Field Presentations**
    - Document Legacy
- Joint Evaluation Committee
- Preparation for Vendor Interaction

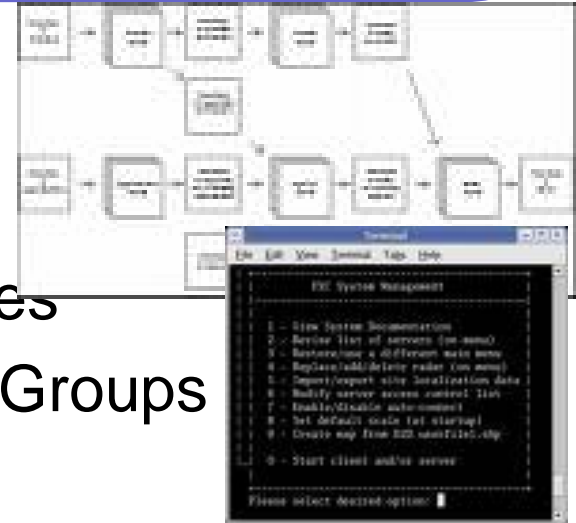


# Preparing for the Vendor

- The “Summer Projects”
  - Rationalize Reports
  - Reduce Policy to Decision Tables
  - Conduct County Models Focus Groups
  - Conduct Field Presentations

- **Document Legacy**

- Joint Evaluation Committee
- Preparation for Vendor Interaction



# Preparing for the Vendor

- The “Summer Projects”
  - Rationalize Reports
  - Reduce Policy to Decision Tables
  - Conduct County Models Focus Group
  - Conduct Field Presentations
  - Document Legacy

## ● **Joint Evaluation Committee**

- Preparation for Vendor Interaction



# Preparing for the Vendor

- The “Summer Projects”
  - Rationalize Reports
  - Reduce Policy to Decision Tables
  - Conduct County Models Focus G
  - Conduct Field Presentations
  - Document Legacy
- Joint Evaluation Committee
- **Preparation for Vendor Interaction**



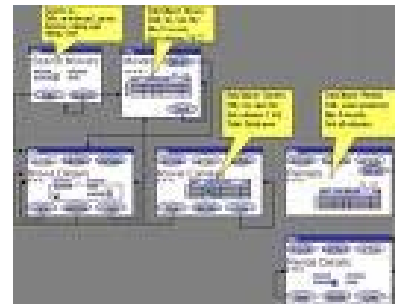
# **Overseeing the Bridges Design and Development**

# Overseeing Design & Development

- Requirements Support
- Accountability to Project Goals
- Deliverables Reviews
- Scope Control
- User Acceptance
- Preparation for Pilot

# Overseeing Design & Development

- **Requirements Support**
- Accountability to Project Goals
- Deliverables Reviews
- Scope Control
- User Acceptance
- Preparation for Pilot



# Overseeing Design & Development

- Requirements Support
- **Accountability to Project Goals**
- Deliverables Reviews
- Scope Control
- User Acceptance
- Preparation for Pilot



# Overseeing Design & Development

- Requirements Support
- Accountability to Project Goals
- **Deliverables Reviews**
- Scope Control
- User Acceptance
- Preparation for Pilot





# Overseeing Design & Development

- Requirements Support
- Accountability to Project Goals
- Deliverables Reviews
- Scope Control
- **User Acceptance**
- Preparation for Pilot



# Overseeing Design & Development

- Requirements Support
- Accountability to Project Goals
- Deliverables Reviews
- Scope Control
- User Acceptance
- **Preparation for Pilot**



# Michigan

*Bridges Project*

# Questions?

*Getting Everyone On Board...*